



DURBAN CHAMBER  
OF COMMERCE AND INDUSTRY

*The Ultimate Business Network*

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## VALUE FOR MONEY SERVICES

*Your dynamic Chamber has a wide and varied range of business services designed to help you secure business opportunities and operate your business more efficiently and profitably.*

### FREE SERVICES

- **Chamber Website**  
All members are given free access to the Chamber website at [www.durbanchamber.co.za](http://www.durbanchamber.co.za) including the member login section. The website contains information on international trade, an introduction to importing/exporting, trade enquiries, interesting website links, daily forex rates, and business publications available from the Chamber's library, frequently asked questions about small business, human resources, HIV/Aids and general business, member to member marketing and details of other Chambers nationwide.
- **Business Information Centre**  
A "one stop shop" for business information with a Reference Library containing a comprehensive collection of overseas and local trade directories, reference works, magazines, statistics, government publications and other business related books. As well as a limited desk top research service and provincial lists.
- **Human Resources Advice and Support**  
First line human resources and industrial relations advice. Documented information such as employment forms and policies are available on request.
- **Member to Member Marketing Initiative**  
A one-off opportunity to include a brief editorial on your business in our **Daily Digest**
- **Membership Directory**  
All members receive **one free copy** of our Membership Directory with alphabetical and classified yellow pages listing. This is published annually.
- **SMME Advice and Support**  
The SMME Desk aims to address the needs of emerging business through liaison with organisations that share the same objectives. We offer networking opportunities, SMME development programmes and functions, which include information on access to finance, the tendering and procurement processes as well as information on Black Economic Empowerment (BEE) and understanding the implementation of the BEE scorecard.
- **International Trade**  
Carnet de Commerce (letter of introduction), information on export procedures is available as well as contact with international Chambers, bilateral Chambers and SA trade representatives in foreign countries and foreign trade representatives in South Africa. Information on import and export regulations. Appointments made with members of visiting trade missions and foreign business visitors. The department also assists members to source local and international products and services. Trade leads are also publicised in the Chamber Digest.
- **The Chamber's many Business Committees and Forums – Your Voice of Business**  
The Chamber performs 'the voice of business function' by monitoring business legislation, channelling input from the private sector to Government, and by lobbying Government at all levels on issues of concern. **Standing Committees** on Economic Affairs (including Taxation and Environmental), Human Resources, Infrastructure, Trade and Investment, Safety and Justice and SMME as well as other matters provide the Chamber with the necessary lobbying strength which is required. Take advantage of these invaluable committee opportunities and begin to benefit from contact with others in your field of expertise. The many other committees that are relevant to your business include: The Women in Business Forum, Tourism Committee, Motion Picture Committee and the Fashion and Textile Committee.  
**Area Committees** cater for the specific local needs of members in localised geographic areas of the Durban Unicity.

## **USER-PAY SERVICES**

- **Certificates of Origin**  
A comprehensive documentation service covering Certificates of Origin and other export documents. Forms available for ATA Carnets.
- **Electronic Tender Services**  
Tenders for pre-selected products faxed or e-mailed to subscribers overnight - your business leads await your arrival at the office the next morning. A Tender Board for members not on e-mail or fax is available at the Chamber's premises.
- **Advertising**  
Reach new markets with cost-effective advertising in the **Daily Digest**. Distribution + or - 3000 businesses
- **Mailing Lists for Business**  
Lists comprising the Chamber's full membership of ± 3 000 members can be obtained either by business type, employee total, and area. Additional lists available include the KZN Head Offices List, the Importers or Exporters List and the Women in Business List and the HR list.

### **CONFERENCE CENTRE FACILITIES AND SERVICES:**

- **Hire of Meeting Rooms**  
The Chamber's world-class meeting rooms and presentation/workshop equipment are available for hire at **affordable rates**.
  - **Seminars and Workshops**  
The Chamber holds many seminars and workshops to assist you with issues relevant to business. These include workshops and presentations on HR/IR training; financial management; healthcare; access to finance in relation to SMME development and opportunities; education training and much, much more.
  - **Credit Reference Service**  
The Chamber provides online facilities with the country's largest credit bureau and is able to supply members with individual reports without the need to subscribe for the service on a monthly or annual basis. International and local reports on companies and individuals are also available.
  - **State Warehouse Returns**  
The State Warehouse Returns list all uncleared or unclaimed cargo that has been transferred to the State Warehouse in Durban Harbour and Durban International Airport. By receiving this list, you are able to trace and clear your missing cargo **before** it is auctioned. Notification of all auction sales is **firstly** communicated and made available to Durban Chamber subscribers before this information is made public via the various newspapers.
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- **Business Publications**  
The Chamber has several business publications for sale including importers and exporters manuals as well as copies of all the various Acts.
  - **Employee Benefits – Wellness Programme**  
The Chamber offers medical aid, pension fund, group provident fund, group life assurance, income security plan and funeral benefit fund for you and your employees.
  - **Functions/Networking**  
Use the many opportunities your Chamber provides to expand your pool of business contacts and promote your business by attending our networking functions. Networking is not only the latest 'buzz' word but a necessary tool to assist you in growing your business by making the appropriate contacts.
  - **Government Gazettes**  
Copies of Government Gazettes and Government Notices are available to members at a reasonable fee.

**For more information on our FREE and USER-PAY Business Services on offer, don't delay; contact your local Chamber today on 031 335 1000! Or browse our website on:**

**[www.durbanchamber.co.za](http://www.durbanchamber.co.za)**